



Bob's Help Desk

When you need help you can trust!



Fake Microsoft Tech Support Phone Call Scam

Today, I came home and started watching Sunday's Nascar race that I recorded on DVR because I was out of town over the weekend. As I sat there, the phone rang. It was a call from area code (999). I don't know anyone from that area code, so I let the answering machine get it. No message. Later, the phone rang again. Same number. I didn't want to interrupt my race, so ignored it. The third time that number called, I picked it up just out of curiosity.

"Hello, I am XXXXXX from Microsoft Tech Support calling about your computer". Well, I have had some problems with an Office365 account, but I had not given them my home phone number. My Spidey senses were on high alert. I asked "What about my computer?" He said that they had been getting errors from my computer and wanted to help me fix the problems on it.

Ok. I know that Microsoft doesn't monitor errors on my computer, and I know that despite the NSA monitoring, that Microsoft wouldn't know who to call to address the problem.

Well, my DVR and race were on pause and I wasn't happy! I shouted into the phone: "You must think I'm the stupidest Bozo in the world! Get off my phone and stop calling me!!!!"

He hung up. Hopefully, I won't get those calls any more. I looked back on my phone logs, and there had been one more call from that number earlier in the day. A total of 4 attempts for this scammer to try to trick me into helping him attack my computer and probably steal money and other information.

Please remember this: **Microsoft does not monitor your computer for errors, and will not call you to help you fix errors on your computer. If someone calls you like this, tell them to stop calling you and hang up. They are scammers!**

Keep it safe out there!